

**Settlement of Samsung Top-Load Washing Machine Litigation in Canada (excluding Quebec):
Claim Forms Cover Page**

Read and Complete Before Completing the Claim Forms

You **must** identify which Recall Benefit you selected through the Voluntary Recall website:

- Recall Rebate
- Recall Repair

If you have not yet selected a benefit through the Voluntary Recall website, you **must do so before** completing any of the Claim Forms, by visiting the Voluntary Recall website at www.samsung.com/ca/TopLoadWasherRemedy or www.samsung.com/ca/KenmoreTopLoadWasherRemedy.

The Voluntary Recall website will not accept selections after July 25, 2019.

For Settlement Class Members who have already purchased a Samsung or Kenmore brand replacement washer and received a Recall Rebate under the Voluntary Recall and are original purchasers, you may complete the Enhanced Minimum Recall Rebate Claim Form and submit it to the Settlement Administrator **no later than July 25, 2019.**

For Settlement Class Members who selected a Recall Rebate through the Voluntary Recall website and are original purchasers and received from Samsung a Recall Rebate Claim Form (stating the amount of rebate available) **before March 27, 2019**, but have not yet purchased a Samsung brand replacement washer and received a Recall Rebate, you may complete the Enhanced Minimum Recall Rebate Claim Form and submit it to the Settlement Administrator **no later than July 25, 2019.**

Settlement Class Members who selected the Recall Rebate through the Voluntary Recall website **after March 27, 2019** and who are original purchasers will receive a Recall Rebate Claim Form that states the amount of the rebate available for the purchase of a Samsung brand washer, with a minimum of 15.5% of the Estimated Purchase Price of their original Washer, and may purchase a Samsung brand washer and receive the rebate from Samsung by completing and sending the Recall Rebate Claim Form directly to Samsung before the 6 month expiry date on the Form. Please do not complete the Enhanced Minimum Recall Rebate Claim Form.

For Settlement Class Members who selected a Recall Rebate through the Voluntary Recall website and are original purchasers and replaced their original Washer with a non-Samsung brand replacement washer **between March 27, 2019 and July 25, 2019**, you may complete the Settlement Recall Rebate Claim Form and submit it to the Settlement Administrator **no later than July 25, 2019.**

For Settlement Class Members who selected a Recall Repair through the Voluntary Recall website and are original purchasers, you may complete the Recall Repair Additional Benefit Claim Form and submit it to the Settlement Administrator **no later than July 25, 2019.**

For Settlement Class Members who requested a Recall Repair after settlement approval and **before July 25, 2020**, if a Samsung Authorized Service Center did not complete the repair within fourteen (14) days of your request and you qualify for a cash-equivalent card, you may complete a Cash-Equivalent Card Claim Form and submit it **no later than August 15, 2020.**

For Settlement Class Members who did not participate in the Enhanced Minimum Recall Rebate or Settlement Recall Rebate, who experienced Top Separation within seven (7) years of purchasing their Washer, you may complete the Top Separation Relief Claim Form and submit it to the Settlement Administrator.

You may be able to submit a Claim Form online, via email, via fax or by mail, depending on the date of your submission. **Please carefully review the instructions in the Claim Form for information on how and when to submit your Claim Form.**

If you have questions about the Claim Forms, please visit the website at www.canadatoploadwashersettlement.ca, or contact the Settlement Administrator at 1-855-745-7374 or info@canadatoploadwashersettlement.ca. If you have questions about the Claim Forms after July 25, 2019, please contact Samsung directly at 1-855-291-6251 for Samsung brand washers or 1-855-291-6252 for Kenmore brand washers.