

**Settlement of Samsung Top-Load Washing Machine Litigation in Canada (excluding Quebec):
Washer Top Separation Relief Claim Form**

Instructions for Completing the Washer Top Separation Relief Claim Form

This form is for Settlement Class Members who did not participate in the Enhanced Minimum Recall Rebate or Settlement Recall Rebate and for whom, within seven (7) years of the date of purchase, their Washer's top detached from the chassis during operation (a "Top Separation"). You may be eligible for benefits from Samsung Electronics Canada Inc. as a result of a class action settlement.

If you experience a Top Separation before July 25, 2019, submit this Claim Form by following the instructions below. If you experience a Top Separation after July 25, 2019, but within seven (7) years of the date you purchased the Washer, you are eligible for the same benefits if your Claim Form is submitted within sixty (60) days of any Top Separation.

There are **four (4) ways** to submit a Claim Form:

Prior to July 25, 2019:

1. ONLINE:	Visit the Settlement Website at www.canadatoploadwashersettlement.ca and submit your Claim Form online .
2. MAIL:	Mail your duly completed printed Claim Form to: <i>Samsung Canada Top-Load Washer Class Action Settlement Settlement Administrator Nelson P.O. Box 20187 – 322 Rideau Street Ottawa ON K1N 5Y5</i>
3. EMAIL:	Email your duly completed printed Claim Form to info@canadatoploadwashersettlement.ca
4. FAX:	Fax your duly completed printed Claim Form to 1-866-262-0816

After July 25, 2019 But Within 7 Years of Purchase And Within Sixty (60) Days of Any Top Separation Occurring:

MAIL:	Mail your printed Claim Form to: <i>Samsung Electronics America, Inc. 2050 Derry Road West Mississauga, ON L5N 0B9</i>
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If you submit your Claim Form online, via email or via fax, you must do so **no later than July 25, 2019**. If you are mailing your Claim Form to the Settlement Administrator, it must be postmarked by Canada Post **no later than July 25, 2019**. As noted above, Claim Forms must be mailed to Samsung **after July 25, 2019 but within seven (7) years of the date of purchase (and sixty (60) days of any Top Separation)**.

If you qualify as a Settlement Class Member because your Washer experienced a Top Separation, you may be eligible to make a claim for the following benefits:

1. Full refund of the purchase price you paid for your Washer, to the extent not previously provided; **and**
2. If you incurred clean-up costs, laundromat expenses, or washing machine rental costs because your Washer experienced a Top Separation, you may be eligible for reimbursement of up to \$100.00 total, including up to \$50.00 for clean-up costs.

NOTE: Top Separation Relief does not include personal injury or damage to property arising out of or in connection with Top Separation. Personal injury and damage to property are not Released Claims under this Settlement.

If you wish to submit a claim for these benefits you must **(1)** complete the entire Claim Form included with these instructions, **(2)** sign the Certification Statement on the last page, and **(3)** attach copies of all documents required by the Claim Form, including a photograph of the Top Separation and documentation of resulting expenses.

If you have more than one (1) Washer for which you wish to submit a claim in this Settlement, you must complete a separate Claim Form for each Washer.

If you have questions about this Claim Form, please visit the website at www.canadatoploadwashersettlement.ca, or contact the Settlement Administrator at 1-855-745-7374 or info@canadatoploadwashersettlement.ca. If you have questions about this Claim Form after July 25, 2019, please contact Samsung directly at 1-855-291-6251 for Samsung brand Washers or 1-855-291-6252 for Kenmore brand Washers.

CLAIM FORM REMINDER CHECKLIST

Before submitting this Top Separation Relief Claim Form, please make sure you:

1. Provide responses to all fields in Part One and Part Two.
2. In **Part One**, provide your name and address, the Model Number and Serial Number of your Washer that experienced a Top Separation, and the date you purchased your Washer and answer all questions.
3. In **Part Two**, answer each question and provide documentation evidencing the purchase price of your Washer and photograph(s) evidencing the Top Separation as requested in Questions 1 and 2.
4. If your Washer experienced a Top Separation and you incurred Clean-up Costs, laundromat expenses, or washing machine rental costs, you will need to provide the documentation of those expenses as requested in Part Two, Question 5.
5. Sign and date the Certification Statement on the last page.
6. Submit your Claim Form to the Settlement Administrator online through the Settlement Website at www.canadatoploadwashersettlement.ca, via email or fax, **no later than July 25, 2019** or mail your Claim Form to the Settlement Administrator, with the photograph and documentation, postmarked by Canada Post **no later than July 25, 2019**.

After July 25, 2019, if a Top Separation occurs within seven (7) years of when you purchased the Washer, submit the Claim Form by mail to Samsung within sixty (60) days of occurrence.

Please keep a copy of your completed Claim Form and all submitted documentation for your records.

PART ONE

Settlement of Samsung Top-Load Washing Machine
Litigation in Canada (excluding Quebec):

Top Separation Relief Claim Form

PART ONE

PART ONE

SECTION A: NAME AND CONTACT INFORMATION

Provide your name and contact information below. It is your responsibility to notify the Settlement Administrator or Samsung (after July 25, 2019) of any changes to your contact information after the submission of your Claim Form.

First Name

Last Name

Street Address

City

Province

Postal Code

Email

Telephone

SECTION B: INFORMATION ABOUT YOUR WASHER

Model # of Washer

Serial # of Washer

Purchase
Date:

MONTH

YEAR

Note: To locate the model # and serial #, refer to the top of the back panel of your washer.

PROCEED TO THE PART ONE QUESTIONS ON THE NEXT PAGE

PART ONE QUESTIONS

<p>1.</p>	<p>Are you a resident of Canada, other than Quebec, and the purchaser of a Washer for household use?</p> <p>(A "Washer" is a Samsung top-loading washing machine subject to the Voluntary Recall, as identified at the following website: www.samsung.com/ca/TopLoadWasherRemedy or www.samsung.com/ca/KenmoreTopLoadWasherRemedy)</p> <p>If you answered "NO" to this Question, STOP: you are <u>not</u> entitled to any compensation or benefit.</p>	<p align="center">Question 1: Yes <input type="checkbox"/> No <input type="checkbox"/></p>
<p>2.</p>	<p>Did you obtain a Recall Rebate under the Voluntary Recall and participate in the Enhanced Minimum Recall Rebate or Settlement Recall Rebate under this Settlement?</p> <p>If you answered "YES" to this Question, STOP: you are <u>not</u> entitled to any compensation or benefit.</p>	<p align="center">Question 2: Yes <input type="checkbox"/> No <input type="checkbox"/></p>
<p>3.</p>	<p>Have you previously received from Samsung any form of compensation or customer-satisfaction benefit relating to your Washer's Top Separation (for example, a free gift card, a cash payment, a partial refund of the Washer's purchase price, or a discount on the regular price of a new washer or any other Samsung product)?</p>	<p align="center">Question 3: Yes <input type="checkbox"/> No <input type="checkbox"/></p>
<p>4.</p>	<p>If you answered "YES" to Question 3, what was the amount of the compensation that you previously received?</p>	<p align="center">Question 4: \$ _____</p>

PROCEED TO PART 2 ON THE NEXT PAGE

PART TWO

Settlement of Samsung Top-Load Washing Machine Litigation in Canada (excluding Quebec):

PART TWO

Top Separation Relief Claim Form

PART TWO

1.	Within seven (7) years of the date you purchased the Washer, did your Washer experience an event in which its top detached from the chassis while in operation (a "Top Separation")? To be eligible for benefits, you <u>must</u> provide photograph(s) evidencing your Washer after it experienced a Top Separation (such as a photograph of the Washer's top section separated from the chassis).	Question 1: Yes <input type="checkbox"/> No <input type="checkbox"/>
2.	How much did you pay for your Washer? Please provide documentation evidencing the purchase price of your Washer (such as a copy of your receipt).	Question 2: \$ _____
3.	Did you incur clean-up costs, laundromat expenses, or washing machine rental costs as a result of a Top Separation experienced by the Washer you identified in Part One ?	Question 3: Yes <input type="checkbox"/> No <input type="checkbox"/>
4.	What was the total amount of your documented clean-up costs, laundromat expenses, or washing machine rental costs caused by the Top Separation?	Question 4: \$ _____
5.	Do you have documentation showing the amount of your clean-up costs, laundromat expenses, and/or washing machine rental costs caused by the Top Separation? Examples of sufficient documentation include, but are not limited to, copies of checks, credit card statements, receipts, or other records that show the amount spent on these items. To be eligible for reimbursement, you <u>must</u> provide copies of your documentary proof to the Settlement Administrator with your Claim Form.	Question 5: Yes <input type="checkbox"/> No <input type="checkbox"/>

If you answered "NO" to **Question 1**, you are not eligible for a refund or for reimbursement of expenses relating to a Top Separation.

If you answered "YES" to **Questions 1, 3, and 5**, and your answer to **Question 4 is greater than \$0.00**, you may be entitled to reimbursement of up to \$100.00, of which no more than \$50.00 may be attributable to clean-up costs, if you provide documentation evidencing your expenses.

Note: Property damage and personal injury claims caused by a Top Separation are not covered by this Settlement and are not released by your participation in this Settlement.

PROCEED TO THE CERTIFICATION STATEMENT ON THE NEXT PAGE

CERTIFICATION STATEMENT

CERTIFICATION STATEMENT (Please note that you will not be eligible to receive any Settlement benefit unless you sign and return this Statement):

I affirm under penalty of perjury that **(i)** all information provided in Part One and Part Two of this Claim Form is true and accurate and **(ii)** my Washer that experienced Top Separation has been disposed of and is no longer in use.

Signature

Date

Print Name